

# Terms and conditions for tickets and entry

These terms and conditions are in addition to any others on the NSA Sheep Event website. They apply to all tickets purchased or issued for this event, including but not limited to:-

Full-price online tickets or tickets purchased on the day by non-NSA members	£25 inc. VAT	
Flock First Saver online tickets purchased between midnight on Monday 22 <sup>nd</sup>	£22.50 inc. VAT	
July to midnight on Monday 29 <sup>th</sup> July by non-NSA members		
Flock First Super Saver online tickets purchased before midnight on Monday	£18.75 inc. VAT	
22 <sup>nd</sup> July by non-NSA members	£18.75 INC. VAT	
Tickets purchased on the day by Three Counties Agricultural Society members	£12.50 inc. VAT	
Tickets purchased as a group booking in advance of the event directly from the		
event organiser.	POA	
Tickets issued to: NSA members, under 16-year-olds, international guests,		
exhibitors, sponsors, competitors, individuals selling in the sheepdog sale,	No face value	
members of the press and NSA guests.		

# NSA does not offer discounted entry for YFC members or students, as it already offers half-price NSA subscriptions to under-27-year-olds and entry to the event is free for these individuals.

# **Conditions of entry**

- 1. A ticket is required for entry to any part of the showground, including the sheepdog sale.
- 2. Dogs (except registered assistance dogs and dogs entered for the sheepdog sale) are strictly prohibited in the showground or in the carparks. Vehicles with dogs not permitted for entry to the showground may be refused entry to the carparks; **never leave a dog in a hot car**.
- 3. NSA does not accept any responsibility for personal injury or damage to property, or any other loss, damage, costs and expenses, however caused (save for breach of duty).
- 4. While the venue is a regularly used and well-maintained showground, please be aware of uneven terrain, wear suitable footwear and do not place yourself at undue risk.
- 5. NSA reserves the right to refuse admission or remove any person deemed to be behaving unacceptably. This includes but is not limited to aggressive and abusive behaviour, harassment and offensive comments based on personal characteristics.
- 6. NSA reserves the right to carry out bag searches for security reasons.
- 7. Filming, photography and broadcasting takes place during the event. By entering and remaining on the premises you give consent to be filmed/recorded and grant all rights to enable us to use photographs and recordings made. If you do not wish to appear in future communications, please notify an NSA staff member or email enquiries@nationalsheep.org.uk.
- 8. As a condition of booking your ticket and entry to the event, you are kindly reminded to adhere to government guidance applicable at the time, whether it is mandatory or advisory.

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National Sheep Association is an organisation which represents the views and interests of sheep producers throughout the UK NSA is funded by its membership of sheep farmers and its activities involve it in every aspect of the sheep industry. your business **your future** 

## **Entry for NSA members**

- 9. NSA members do not need to purchase a ticket. On production of a valid membership card at the gate of the event, they will be issued with a zero-face-value ticket allowing them free entry. The number of free entries is determined by the <u>type</u> of membership card held, not the name(s) that appear on the card. One free entry for a standard card and two for a joint membership card. A valid membership card is one with an expiry date no earlier than the end of the month prior to the event. A membership card can only be presented at the gate once; please notify a gate steward if you wish to exit the event and re-enter.
- 10. NSA joint memberships are a relatively new subscription option. If two people living at the same address wish to gain free entry to NSA Sheep 2024 and currently only hold an individual subscription they can upgrade to a joint subscription at a cost of £10. This can be done in advance of the event on the <u>NSA website</u> or by calling NSA Head Office on 01684 892661. It can also be done on the day of the event in the NSA gazebo near the Blue gate (not at the Yellow or Brown gates). See point 24 below about upgrading inside the event.

#### Online ticket sales

- 11. Entry to NSA Sheep Event 2024 is £25 per person. Non-NSA members can access a 25% discount by purchasing an online ticket before 11.59pm on Sunday 21<sup>st</sup> July 2024, and a 10% discount by purchasing an online ticket before 11.59pm on Sunday 28<sup>th</sup> July 2024. This discount is only available online to customers providing a valid email address. Online tickets purchased on Monday 29<sup>th</sup> July or on the day of the event will be full price.
- 12. Online tickets can be presented at the gate on an electronic device or as a printout. Once purchased, tickets cannot be exchanged or refunded. Customers are advised to check their purchase upon receipt.
- 13. Online tickets are sold by Ticket Source. No duplicate can be issued or any refund made in respect of any lost, forgotten or unused online tickets. If a customer does not receive an email with their ticket immediately after purchasing it online they must contact NSA immediately, as problems cannot be resolved by NSA at the gate.
- 14. Once scanned at the gate, a ticket purchased online cannot be reused. Please notify a gate steward if you wish to exit the event and re-enter.
- 15. Personal data provided when purchasing an online ticket will be held by NSA within its Wider Interest Group, as outlined in the <u>NSA Privacy Policy</u>. Please read the Privacy Policy for details of how NSA will store and use this data, and how you can request to leave the Wider Interest Group at any time.

#### Ticket sales at the gate

- 16. Non-NSA members can pay to enter at the gate, by cash or card. The entry fee is £25. No discounts are available. While every effort will be made to take card payments, in the event of unforeseen circumstances affecting the technology, cash payments will be required. No duplicate can be issued or refund made in respect of lost or unused tickets.
- 17. Members of the Three Counties Agricultural Society can purchase a ticket on the gate for £12.50 (half price), on production of a valid TCAS membership card. NSA reserves the right to charge for entry if unsure of a TCAS membership card's validity. No duplicate can be issued or refund made in respect of lost or unused tickets.

#### Zero-face-value tickets (other than for NSA members)

18. Under 16-year-olds do not need to purchase a ticket. On arriving at the gate, they will be allowed through at no charge. NSA reserves the right to ask for proof of age and charge for entry if unsure of an individual's age.

- 19. International visitors (from outside of the UK) do not need to purchase a ticket. On production of a valid passport at the gate of the event, they will be issued with a zero-face-value ticket allowing them free entry. NSA reserves the right to charge for entry if unsure of a passport's validity. No duplicate can be issued or any refund made in respect of any lost or unused tickets.
- 20. NSA issues a number of complimentary tickets to exhibitors, sponsors, competitors, individuals selling in the sheepdog sale, members of the press and guests. These tickets are provided in advance and must be presented at the gate. No duplicate can be issued in respect of any lost or forgotten tickets, or any refund made on unused tickets.

#### Postponement, cancellation or abandonment of the event

- 21. If the event is postponed for any reason, tickets will be valid for the new date. Refunds will not be offered. If the event is cancelled in advance, information about claiming a refund on tickets (where proof of purchase can be provided) will be issued at the time. If the event is abandoned at any point on the day, refunds will not be offered.
- 22. NSA shall not be liable in respect of any loss or damage whatsoever arising from the abandonment, cancellation or postponement of the event or any such eventuality.

## Using your ticket as a voucher for NSA membership

- 23. Because entry to the NSA Sheep Event is free for NSA members, if a non-member buys a membership subscription at the event they can use their ticket as part-payment. This only applies to online tickets and full-price tickets bought at the gate; it does not apply to group tickets or other discounted/zero-value ticket types. Proof of purchase must be provided and NSA reserves the right to refuse part-payment if not satisfied. Prices are provided below.
  - a. **On the day of the event:** Bring your online ticket or ticket stub to the NSA gazebo near the Blue gate, or the NSA stand on the showground. Different payment options will be available, but completing a direct debit mandate will secure an additional 20% off. The 20% direct debit discount will be applied *after* the value of the ticket is taken as part-payment. Any discount(s) given will be for new members only; discount(s) cannot be transferred to existing subscriptions or used again when the subscription is renewed 12 months later.
  - b. Immediately after the event: Tickets bought online and on the gate have a discount code on them, valid for use on the NSA website between Tuesday 30<sup>th</sup> July and Friday 9<sup>th</sup> August 2024 on the NSA website. Conditions are as per 23a. Please note, as only one discount code can be used per subscription bought online, if you wish to redeem two tickets against a joint membership subscription this cannot be done online; please do this with an NSA staff member on the day of the event, or by emailing both proof of purchases to membership@nationalsheep.org.uk before Friday 9<sup>th</sup> August 2024.
- 24. NSA members holding an individual membership can upgrade to a joint membership by paying an additional £10, at their renewal date or at any point during the membership year. See item 10 above about upgrading at the gate of the event. Once inside the event, if proof of purchase of an online ticket or gate ticket can be provided, you can upgrade to a joint membership at the NSA stand at no cost. This can only be done on the day of the event at the NSA stand, and no refunds on tickets already purchased can be offered.



NSA membership subscriptions prices when using an NSA Sheep 2024 ticket as part-payment

Ticket purchased	Becomes a member	Individual membership (£70)	Joint membership (£80) Has proof of purchase for two tickets*	Joint membership (£80) Has proof of purchase for one ticket	Under 27 membership (£35)
£18.75 online ticket	By direct debit	£70-£18.75-20% = <b>£41</b>	£80-£37.50-20% = <b>£34</b>	£80-£18.75-20% = <b>£49</b>	£35-£18.75-20% = <b>£13</b>
	By cash/card/cheque	£70-£18.75 = <b>£51.25</b>	£80-£37.50 = <b>£42.50</b>	£80-£18.75 = <b>£61.25</b>	£35-£18.75 = <b>£16.25</b>
£22.50 online ticket	By direct debit	£70-£22.50-20% = <b>£38</b>	£80-£45-20% = <b>£28</b>	£80-£22.50-20% = <b>£46</b>	£35-£22.50-20% = <b>£10</b>
	By cash/card/cheque	£70-£22.50 = <b>£47.50</b>	£80-£45 = <b>£35</b>	£80-£22.50 = <b>£57.50</b>	£35-£22.50 = <b>£12.55</b>
£24.99 online ticket or £25 gate ticket	By direct debit	£70-£25-20% = <b>£36</b>	£80-£50-20% = <b>£24</b>	£80-£25-20% = <b>£44</b>	£35-£25-20% = <b>£8</b>
	By cash/card/cheque	£70-£25 = <b>£45</b>	£80-£50 = <b>£30</b>	£80-£25 = <b>£55</b>	£35-£25 = <b>£10</b>

\* This option is only available on the day or over the phone, it cannot be done on the NSA website.

International visitors to NSA Sheep Events can enter for free using a valid passport, so a discount on international membership cannot be secured using an NSA Sheep 2024 ticket.

Please see the <u>NSA Register of Members</u> for details of the different NSA membership subscription types.

