

### **NSA Scotsheep 2024**

Wednesday 5th June 2024

Aikengall Farm, Innerwick, Dunbar, East Lothian, EH42 1SG

## Terms and conditions for tickets and entry

These terms and conditions are in addition to any other shown on the NSA Scotsheep event website. They apply to all tickets purchased or issued for this event, including but not limited to:-

Tickets purchased on the day by non-NSA members		
Tickets purchased on the day by NSA members	£10 inc. VAT	
Tickets purchased on the day for Children aged 15 and under	FOC	
Tickets purchased in advance by non-NSA members	£20 inc. VAT	
Tickets purchased in advance by NSA members	£10 inc. VAT	
Tickets purchased in advance for Children aged 15 and under	FOC	
Tickets purchased as a group booking in advance of the event directly from the event organiser.	POA	
Tickets issued to: International guests, exhibitors, sponsors, competitors,	No face	
individuals, members of the press and NSA guests.	value	

Please note that NSA does not offer discounted entry on production of YFC or student cards, as it already offers half-price discount on NSA subscriptions to under-27-year-olds and entry to the event is half price for these individuals.



National Sheep Association Head Office | The Sheep Centre | Malvern | Worcestershire | WR13 6PH Tel: 01684 892661 | Fax: 01684 892663 | Email: enquiries@nationalsheep.org.uk



#### **Conditions of entry**

- 1. A ticket is required for entry to any part of the event site at Aikengall farm.
- 2. Dogs (except registered assistance dogs and dogs entered for the invitational sheepdog trial) are strictly prohibited in the event site at Aikengall farm or in the carparks. Vehicles with dogs not permitted for entry to the event site at Aikengall farm may be refused entry to the carparks; never leave a dog in a hot car.
- 3. NSA Scotland does not accept any responsibility for personal injury or damage to property, or any other loss, damage, costs and expenses, however caused (save for breach of duty).
- 4. Aikengall farm is a well-maintained farm, please be aware of uneven terrain, wear suitable footwear and do not place yourself at undue risk.
- 5. NSA Scotland reserves the right to refuse admission or remove any person deemed to be behaving unacceptably, This includes but is not limited to aggressive and abusive behaviour, harassment, and offensive comments based on personal characteristics.
- 6. NSA Scotland reserves the right to carry out bag searches for security reasons.
- 7. Filming, photography and broadcasting takes place during the event. By entering and remaining on the premises you give consent to be filmed/recorded and grant all rights to enable us to use photographs and recordings made. If you do not wish to appear in future communications, please notify an NSA staff member or email <a href="mailto:enquiries@nationalsheep.org.uk">enquiries@nationalsheep.org.uk</a>.
- 8. As a condition of booking your ticket and entry to the event, you are kindly reminded to adhere to any Scottish Government guidance applicable at the time, whether it is mandatory or advisory.

#### **Online ticket sales**

- 9. Entry to NSA Scotsheep 2024 is £20 per person for Non-NSA members and £10 for NSA members. Tickets for Children aged 15 and under can be ordered free of charge as long as an adult accompanies them to the event. Tickets can be purchased in advance up to 3.00pm on the day of the event.
- 10. Online tickets will be sent via email and can be printed out or shown on a mobile phone or similar device as long as the QR code is visible and can be scanned. Once purchased, tickets cannot be exchanged or refunded. Customers must provide a valid email address when buying tickets and provide the names, mobile numbers and email addresses of any extra tickets purchase at that stage. Customers are advised to check their purchase upon receipt. Tickets are only valid for NSA Scotsheep 2024 on Wednesday 5<sup>th</sup> June 2024.
- 11. No duplicate can be issued or any refund made in respect of any lost, forgotten or unused online tickets. Online tickets are sold by Ticketsrv. If a customer does not receive their ticket by email after making the purchase, they must contact Ticketsrv, as problems cannot be resolved by NSA Scotland at the gate.
- 12. Once scanned at the gate, a ticket purchased online cannot be reused. Please notify a gate steward if you wish to exit the event and re-enter.

13. Personal data provided when purchasing an online ticket will be held by NSA within its Wider Interest Group, as outlined in the NSA Privacy Policy. Please read the Privacy Policy for details of how NSA will store and use this data, and how you can request to leave the Wider Interest Group at any time. Data will also be retained by TicketSrv to provide a record of your transaction and to facilitate the correct handling of this and future bookings.

#### Ticket sales at the gate for Non – NSA Members

14. Non-NSA members without an online ticket can pay to enter at the gate, by cash or card. The entry fee is £20. No discounts are available. While every effort will be made to ensure card payments can be taken, in the event of unforeseen circumstances affecting the technology, cash payments will be required. No duplicate can be issued or any refund made in respect of any lost or unused tickets. Tickets for Children aged 15 and under are free of charge as long as an adult accompanies them to the event.

#### Ticket sales at the gate for NSA members

- 15. NSA members without an online ticket can pay to enter at the gate on production of a valid membership card, by cash or card. The entry fee is £10. No discounts are available. While every effort will be made to ensure card payments can be taken, in the event of unforeseen circumstances affecting the technology, cash payments will be required. No duplicate can be issued or any refund made in respect of any lost or unused tickets. Tickets for Children aged 15 and under are free of charge as long as an adult accompanies them to the event.
- 16. The number of entries is determined by the <u>type</u> of membership card held, not the name(s) that appear on the card. One £10 entry for a standard card and £20 for a joint membership card. A valid membership card is one with an expiry date no earlier than the end of the month prior to the event. A membership card can only be presented at the gate once; please notify a gate steward if you wish to exit the event and re-enter.
- 17. NSA joint memberships are a relatively new subscription option. If two people living at the same address wish to gain reduced entry to NSA Scotsheep 2024 and currently only hold an individual subscription (i.e. they paid £70 when joining/renewing) they can upgrade to a joint subscription at a cost of £10. This can be done in advance of the event on the NSA website or by calling NSA Head Office on 01684 892661. It can also be done on the day of the event in the NSA gazebo near the visitor entrance gate. It cannot be done at the gate itself. See point 24 below about upgrading once inside the event.

#### **Zero-face-value tickets**

- 18. International visitors (from outside of the UK) do not need to purchase a ticket. On production of a valid passport at the gate of the event, they will be issued with a zero-face-value ticket allowing them free entry. NSA reserves the right to charge for entry if unsure of a passport's validity. No duplicate can be issued or any refund made in respect of any lost or unused tickets.
- 19. NSA issues a number of complimentary tickets to exhibitors, sponsors, competitors, members of the press and guests. These tickets are emailed in advance and must be presented at the gate. No duplicate can be issued in respect of any lost or forgotten tickets, or any refund made on unused tickets.

#### Postponement, cancellation or abandonment of the event

- 20. If the event is postponed for any reason, tickets will be valid for the new date. Refunds will not be offered. If the event is cancelled in advance, information about claiming a refund on tickets (where proof of purchase can be provided) will be issued at the time. If the event is abandoned at any point on the day, refunds will not be offered.
- 21. NSA shall not be liable in respect of any loss or damage whatsoever arising from the abandonment, cancellation or postponement of the event or any such eventuality.

#### Using your ticket as a voucher for NSA membership

- 22. If a non-member buys a membership subscription at the event they can use their ticket as part-payment. This only applies to online tickets and tickets bought at the gate (£20); it does not apply to group tickets or other discounted/zero-value ticket types. Proof of purchase must be provided and NSA reserves the right to refuse part-payment if not satisfied. Prices are provided below.
  - a. **On the day of the event:** Bring your online ticket or ticket stub (worth £20) to the NSA gazebo near the visitor entrance gate, or the NSA Scotland stand. Different payment options will be available, but completing a direct debit mandate will secure an additional 20% off. The 20% direct debit discount will be applied *after* the value of the ticket is taken as part-payment. Any discount(s) given will be for new members only; discount(s) cannot be transferred to existing subscriptions or used again when the subscription is renewed 12 months later.
  - b. **Immediately after the event:** Tickets bought online and on the gate (£20) have a discount code printed on them, valid for use on the NSA website between Wednesday 5<sup>th</sup> June and Friday 14<sup>th</sup> June 2024. Payment for membership subscriptions bought online is by debit/credit card only. Please note, only one discount code can be used per subscription bought online so if you wish to redeem two tickets against a joint membership subscription this cannot be done online; please do this with an NSA staff member on the day of the event, or by emailing both proof of purchases to membership@nationalsheep.org.uk before Friday 14<sup>th</sup> June 2024.
- 23. NSA members holding an individual membership can upgrade to a joint membership by paying an additional £10, either at their renewal date or at any point during the membership year. See item 10 above about upgrading at the gate of the event. Once inside the event, if proof of purchase of an online ticket or gate ticket (£20) can be provided, you can upgrade to a joint membership at the NSA Scotland stand at no cost. This can only be done on the day of the event at the NSA Scotland stand, and no refunds on tickets already purchased can be offered.

# NSA membership subscriptions prices when using NSA Scotsheep 2024 ticket as part-payment.

	Individual membership (£70)	Joint membership (£80)	Under 27 membership (£35)
Paid £20 online or at the gate. Signs up as a new member by direct debit at the event.	£70-£20- 20% = <b>£40</b>	<ul> <li>Has proof of purchase for two tickets. £80-£40-20% = £32</li> <li>Has proof of purchase for one ticket. £80-£20-20% = £48</li> </ul>	£35-£20- 20% = <b>£12</b>
Paid £20 online or at the gate. Signs up as a new member at the event by cash, cheque or card.	£70-£20 = <b>£50</b>	<ul> <li>Has proof of purchase for two tickets. £80-£40 = £40</li> <li>Has proof of purchase for one ticket. £80-£20 = £60</li> </ul>	£35-£20 = <b>£15</b>
Paid £20 online or at the gate. Signs up as a new member online by card by Friday 14 <sup>th</sup> June.	£70-£20 = <b>£50</b>	£80-£20 = <b>£60</b>	£35-£20 = <b>£15</b>

<sup>\*</sup> International visitors to NSA Sheep 2024 can enter for free using a valid passport, so a discount on international membership cannot be secured using an NSA Sheep 2024 ticket.

<sup>\*\*</sup> Please see the <u>NSA Register of Members</u> for details of the different NSA membership subscription types.